

APPLEGATE VALLEY FAMILY MEDICINE

PRESCRIPTION REFILLS POLICY

DEAL DIRECTLY WITH YOUR PHARMACY

PLEASE DO NOT CALL OUR OFFICE WITH A REFILL REQUEST

Call your pharmacy for refills, even if your prescription indicates “no refills.” The pharmacy gathers all of the necessary information and faxes a request to us. When we receive the request, your chart will be reviewed by your provider who will decide what best meets your health care needs. This will take a little time, so please call your pharmacy 2-3 business days before you run out of medication.

ANTICIPATE YOUR MEDICATION NEEDS

- Review all your medication with your provider at each visit. Make sure you have enough medication to last until your next scheduled appointment.
- Medications prescribed by Emergency rooms and Urgent Care cannot be refilled. Your pharmacist will call your provider’s office for a new prescription. You may be asked to come in for an appointment before we fill the prescription.
- For best service, please call your pharmacy early in the day. Don’t wait until late in the afternoon.

SPECIAL REFILL REQUESTS

All narcotics, non-narcotic pain relievers, anti-anxiety medications, and mood elevating drugs are regulated by state law. This may require special handling of your prescription refills. Our office will inform you of the procedure for refill requests for these types of medications.